

College Street Medical Practice

Inspection report

College St Medical Practice
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Overall summary

We carried out a desk-top focused review at College Street Medical Practice on 16 March 2020.

The practice previously had a comprehensive inspection in November 2016 when it received an overall rating of good, although the caring domain was rated as requires improvement. All population groups were rated as good with the exception of people experiencing poor mental health (including those with dementia) which was rated as requires improvement. This was due to some QOF indicators for mental health being lower than local and national averages, and some areas of exception reporting for mental health QOF indicators being higher than averages.

The practice received a focused inspection in August 2017 to review the caring domain and remained rated as requires improvement for providing caring services with an overall rating of good. A further focused inspection took place in September 2018 at which the practice was rated as good for providing caring services. However, the population group of people experiencing poor mental health (including those with dementia) was not reviewed at either of these two inspections and therefore the published rating was still listed as requires improvement for this population group.

This was highlighted at the practice's Annual Regulatory Review in February 2020, and it was agreed to undertake a desk-top focused inspection to review the population group for people experiencing poor mental health (including those with dementia).

We undertook this desk based review on 16 March 2020 to check that the provider had completed the areas identified as requiring improvement. We did not visit the practice as part of this inspection.

This report only covers our findings in relation to the population group for people experiencing poor mental health (including those with dementia). You can read the report from our last comprehensive inspection and the subsequent focused inspections, by selecting the 'all reports' link for College Street Medical Practice on our website at

The practice remains rated as good overall; the population group of people experiencing poor mental health (including those with dementia) is also now rated as good. This was because:

- QOF outcomes relating to mental health had improved and were in alignment with local and national averages
- Levels of exception reporting had mostly decreased and were in line with averages.
- We found that the practice was providing effective and responsive care for patients experiencing poor mental health (including those with dementia).

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

People experiencing poor mental health (including people with dementia)

Good



Our inspection team

The desktop review was undertaken by a CQC inspector

Background to College Street Medical Practice

College Street Medical Practice is registered with the Care Quality Commission as a partnership. It is registered to carry out the following regulated activities - diagnostic and screening procedures, maternity and midwifery services, family planning, surgical procedures, and the treatment of disease, disorder or injury.

College Street Medical Practice is situated within the town of Long Eaton in the Erewash district of Derbyshire.

The practice has a contract with NHS Derby and Derbyshire CCG to provide Personal Medical Services (PMS) and offers a range of local enhanced services.

The practice has just over 6,300 registered patients. The age profile of patients is consistent with local and national averages.

The practice scored six on the deprivation measurement scale; the deprivation scale goes from one to 10, with one being the most deprived. People living in more deprived areas tend to have greater need for health services.

The National General Practice Profile describes the practice ethnicity as being predominantly white at 95.4% of the registered patients, with estimates of 1.6% mixed race, 1.9% Asian, 0.9% black and 0.2% other.

The partnership consists of a male GP and a female advanced nurse practitioner. There are three salaried GPs (two females and one male), two nurse practitioners and three practice nurses working at the practice.

The non-clinical team is led by a practice manager supported by an assistant practice manager and a team of reception, administrative and secretarial staff.

The practice opens Monday to Friday from 8am until 6.30pm. Additional appointments are available through a local extended access scheme on weekday evenings and weekends.

The surgery closes on a Wednesday afternoon on most months for staff training. When the practice is closed, out of hours cover for emergencies is provided by Derbyshire Health United (DHU).